

# GEORGE LOUDON

## *PMP, CITRMS*

[george.loudon@robustpm.com](mailto:george.loudon@robustpm.com)

Office: (610) 383-6509

Brandamore, PA 19316

Cell: (610) 457-4189

---

## PROFILE:

A PMP certified and CITRMS (Certified Identity Theft Risk Management Specialist) naturalized American with 26 years' experience as a IS/IT Consultant in the roles of **Technology Visionary** and **Project/Program/Portfolio Manager** (and originally as Analyst, Developer and Architect). Excellent hands-on project management skills and qualifications for the delivery of quality products and/or services, on time, within budget, with least risk. Highlights of qualifications and experience include:

- Performed ANSI/EIA 748 Earned-Value Management System (EVMS) Compliance gap analysis. Created ANSI/EIA 748 EVMS Compliance Plan and Description Documentation for Federal/DOD contracts/sub-contracts.
- Authored and published an Earned-Value Management System (EVMS) White Paper, titled "Achieving Sufficient ANSI/EIA-748 (EVMS) Standard Compliance" – refer: [http://www.robustpm.com/services/evms/ANSI\\_EIA%20748\\_standard\\_White\\_Paper.pdf](http://www.robustpm.com/services/evms/ANSI_EIA%20748_standard_White_Paper.pdf)
- Optimized management processes through the application/implementation of appropriate IT project management and software development (SDLC) methodologies.
- Managed multiple, concurrent, multi-million dollar, mission critical, high visibility projects that directly impacted core business processes.
- Implemented effective project management processes using available technologies.
- Mentored/trained client staff on project management process best practice.
- Extensive hands-on technical experience in the role of Analyst, Developer and Architect on technologies that include (but not limited to) client/server, web-based (Internet/Intranet/Extranet), object-oriented and service-oriented (SOA, including governance).
- Managed all aspects of a project, i.e. Scope, Schedule, Cost, Risks (and Issues) Quality, Communication (stakeholder, etc.), Procurement (including RFP/RFI) and HR (including resource time management).
- Provide Identity Theft/Fraud Risk Management services.

A certified SCRUM Master with experience implementing various project management and SDLC methodologies. The *Certified Identity Theft Risk Management Specialist* (CITRMS) qualification is issued by "The Institute of Fraud Risk Management" (TIFRM).

## EDUCATION:

Type	Major (Institution)	Year
Certification	Certified Identity Theft Risk Management Specialist – CITRMS (TIFRM)	2009
Certification	Project Management Professional - PMP (PMI)	2009
Certification	SCRUM Master (Agile University / Scrum Alliance)	2008
Certification	Master in 'IS/IT Project Management' (Villanova University)	2006
Certification	Sun Certified Programmer (Sun Microsystems)	2001
Certification	OOAD/UML (SmartForce/CBT)	2001
Certification	Informix (Aztec Co.)	1994
License	Automatic Flight Control Systems (DCA)	1983

Tech. Diploma	Flight Instrumentation and Control Systems (Atlas Aircraft)	1979
License	Private Pilot License with Night & Aerobatic ratings (SAAF c/w)	1977

## ASSOCIATION MEMBERSHIP:

Acronym	Name
PMI	<a href="#">Project Management Institute</a>
IMC (USA)	<a href="#">Institute of Management Consultants USA</a>
AFCEA	<a href="#">Armed Forces Communications and Electronics Association</a>
ITPA	Independent Telecommunications Pioneer Association
WWISA	<a href="#">Institute of Software Architects</a>
WS-I	<a href="#">Web Services Interoperability Organization</a>
Toastmasters	<a href="#">Toastmasters International</a>
BNI	<a href="#">Business Network International</a>

## CLIENTS CONSULTED:

US-based Clients	Industry	Client Acronym
RobustPM	***My consulting company***	RPM
Independence Blue Cross	Health Insurance	IBC
PJM Interconnect	Power Utility/Management	PJM
Comcast	Interactive Media; Dot.com	COM
CSC Corporation Services Company	Legal / Litigation	CSC
City of Philadelphia	Local Government	COP
Nationwide Insurance	Insurance	NWI
Kyocera	Computer Peripherals/Appliances	KCA
American Board of Ophthalmology	Medical	ABO
Aetna	Health Insurance	AET
The Hartford	Health Insurance	HFD
Exquisite Vestments	Garments	EV
ABC Graphics	Graphic and Web Design	ABC
Caring Hospice	Healthcare	CH
NMR Consulting	Government Contracting/Sub-contracting	NMR

## METHODOLOGY / APPROACH / FRAMEWORK:

Hands-on adoption of, or adherence to, the following methodologies/approaches/frameworks and the clients at which they were performed.

Type	Major (Institution)	Client
PMBOK	PMI Project Management Body of Knowledge	COM, CSC, IBC, PJM, CH
UP	Unified Process	COP, EV, ABC, NWI, ABO, CH
RUP	Rational Unified Process	HFD, AET
ADM	Accenture Delivery Method	IBC
SCRUM	Agile software development management	IBC
ANSI/EIA-748	EVMS standard	NMR

## CAREER HISTORY – CHRONOLOGICAL ORDER:

Role(s)	Activities	Client	Period
Identity Theft/Fraud Risk Management Specialist	Conducting Identity Theft/Fraud Risk Management educational talks	Various	Q4, 2009
Sr. Project Manager, EVMS Specialist	<ol style="list-style-type: none"> <li>1. Performed ANSI/EIA 748 Earned-Value Management System (EVMS) Compliance gap analysis.</li> <li>2. Created ANSI/EIA 748 EVMS Compliance Plan.</li> <li>3. Created ANSI/EIA 748 EVMS Description Documentation containing 'to-be' process and systems (tools) requirement.</li> </ol>	NMR	Q3, 2009
President, Business Developer, Network Engineer and Network/Systems/ Web Administrator	<ol style="list-style-type: none"> <li>1. Installation, configuration and administration of Microsoft Windows 2008 Server.</li> <li>2. Design, development and implementation of <a href="http://www.robustpm.com">www.robustpm.com</a> web site.</li> <li>3. Marketing to Fed/DOD sector.</li> <li>4. Installed, configured and ongoing maintenance of Microsoft Dynamics GP 10.0.</li> </ol>	RPM	Q1,2 2009
Sr. Project Manager / Methodology Specialist	<ol style="list-style-type: none"> <li>1. Implemented resource time management, cost management and earned value management via Microsoft Project Server 2003.</li> <li>2. Developed Sharepoint Portal 2007 Workflows and Dashboard prototypes.</li> <li>3. Performed administration of Project Server 2003 and Sharepoint Portal 2003/2007.</li> </ol>	IBC	Q3,4 2008
President, Business Developer	Marketing to Commercial sector	RPM	Q2 2008
Sr. Project Manager / CAD Designer	Managed multiple, multi-million dollar, mission critical, high visibility FACILITIES projects, directly impacting core business processes.	PJM	Q1,2 2008 Q3,4 2007
President, Business Developer, Network Engineer and Network/Systems/ Web Administrator	<ol style="list-style-type: none"> <li>1. Installation, configuration and administration of Microsoft Windows Vista on multiple client PCs.</li> <li>2. Marketing to Commercial sector</li> </ol>	RPM	Q3 2007
Sr. Project Manager / SOA Governance Consultant	<ol style="list-style-type: none"> <li>1. Managed multiple, multi-million dollar, mission critical, high visibility IT projects, directly impacting core business processes.</li> <li>2. Coordinated multiple 3<sup>rd</sup>-party suppliers/vendors.</li> <li>3. Mentoring junior project managers on various project management best practices – as per PMI.</li> <li>4. Enhanced MS Project Server 2003-based OLAP cube and views and performed integration with MS Excel-based reports.</li> </ol>	PJM	Q1,2 2007 Q4 2006
Sr. Project Manager / Methodology Specialist	<ol style="list-style-type: none"> <li>1. Reviewed existing project schedules and aligned them with the Accenture Delivery Method (ADM) SDLC Methodology, within PMI Process Groups.</li> <li>2. Authoring standards-based Project schedule templates for high repeatability, specific to Business Intelligence.</li> </ol>	IBC	Q3,4 2006
President, Business Developer	Marketing to Commercial sector	RPM	Q3 2006
Sr. Project Manager / Risk Consultant	<ol style="list-style-type: none"> <li>1. Analyzed current state of mission-critical system.</li> <li>2. Performed vulnerability analysis of all 'Service of Process' system (SOP) subsystems and associated touch-points (dependencies, etc.), including infrastructure vulnerabilities – i.e. networks, disk arrays, etc. Reviewed existing business continuity plans and identified vulnerabilities.</li> <li>3. Documented a Remediation Plan – including potential systems enhancement through Service-oriented Architecture (SOA).</li> <li>4. Created and presented Microsoft PowerPoint and Visio-based LCD presentations to a broad spectrum of audiences (stakeholders), including project customer and sponsor, upper and middle management, developers and support personnel.</li> </ol>	CSC	Q2,3 2006
President, Business Developer	Marketing to Commercial sector	RPM	Q2 2006

Role(s)	Activities	Client	Period
Sr. Project Manager / Methodology Specialist	<ol style="list-style-type: none"> <li>1. Transfer knowledge regarding PMBok project management tools and techniques.</li> <li>2. Concurrently managed 5 projects.</li> </ol>	COM	Q1,2 2006
President, Business Developer	Marketing to Commercial sector	RPM	Q1 2006
Sr. Project Manager	<ol style="list-style-type: none"> <li>1. Analyzed requirements and documented Use Cases and performed UML modeling using Poseidon.</li> <li>2. Architected and designed a web application using Eclipse 3.0 IDE and utilizing the lightweight 'Spring' Framework.</li> <li>3. Utilized Hibernate for Object/Relational Mapping purposes for transparent persistence onto a MySQL database.</li> </ol>	ABC	Q3,4 2005
President, Business Developer	Marketing to Commercial sector	RPM	Q3 2005
Sr. Project Manager / SOA Governance Consultant	<ol style="list-style-type: none"> <li>1. Analyzed of the various existing IT/IS units and their relationships with various business units, as well as the maturity of existing business services, if any.</li> <li>2. Authored and provided a presentation on Enterprise SOA and the Governance thereof.</li> <li>3. Identified and documenting Enterprise SOA Governance Standards, policies and processes.</li> <li>4. Facilitated the inauguration of an Enterprise SOA Governance Committee/Body.</li> <li>5. Evaluated potential SOA Governance/ Management software tools.</li> </ol>	COP	Q1,2 2005
President, Business Developer	Marketing to Commercial sector	RPM	Q1 2005
Sr. Project Manager / Sr. Architect	<ol style="list-style-type: none"> <li>1. Analyzed and documented/spec'd an enterprise wide Managed Metadata Environment (MME) related to a wide range of metadata sources / meta models, including IBM's IAA.</li> <li>2. Evaluation of various potential MME tools.</li> </ol>	NWI	Q3,4 2004
President, Business Developer, Network Engineer and Network/Systems/ Web Administrator	<ol style="list-style-type: none"> <li>1. Installation, configuration and administration of additional Dell server.</li> <li>2. Installation, configuration and administration of Microsoft Windows 2003 Server, MS Exchange 2003, MS Project Server 2003, MS Sharepoint Portal 2003 and Windows XP on multiple client PCs.</li> <li>3. Design, development and implementation of <a href="http://www.robustwebservices.com">www.robustwebservices.com</a> web site.</li> <li>4. Marketing to Commercial sector</li> </ol>	RPM	Q3 2004
Sr. Architect	<ol style="list-style-type: none"> <li>1. Performed architecture of a multi-tiered, SOA, J2EE-based, web application (within a STRUTS framework) to consume ERP services.</li> <li>2. Successfully recommended incorporation of various Unified Process methodology documents – including Vision Document, Software Architecture Document and Use Case Specification Document.</li> <li>3. Authored numerous use case specifications.</li> <li>4. Identified architecturally significant use cases.</li> </ol>	KCA	Q2 2004
President, Business Developer	Marketing to Commercial sector	RPM	Q1 2004
Sr. Project Manager / Sr. Architect	Gathered requirements and performed initial architecture and design of a Jboss-based J2EE proof-of-concept.	ABO	Q1 2004 Q4 2003
President, Business Developer	Marketing to Commercial sector	RPM	Q4 2003
Business Analyst & Process Specialist	<ol style="list-style-type: none"> <li>1. Performed Business Process Analysis and Re-engineering.</li> <li>2. Reviewed Business Continuity plans and identified vulnerabilities.</li> <li>3. Provided senior management with a presentation highlighting the advantages of migrating to a MS Exchange environment.</li> </ol>	CH	Q3, 2003

Role(s)	Activities	Client	Period
Sr. Project Manager / Sr. Architect, Project Engineer	<ol style="list-style-type: none"> <li>1. Performed analysis and documented of Use Cases.</li> <li>2. Managed release 1 of an online SOA-based, process-driven Sales Quotation, Ordering and Fulfillment System utilizing WebLogic Integration Platform 8.1.</li> <li>3. Managed implementation of business processes by means of orchestrating business services using JPD (Java Processing Definition language).</li> <li>4. Managed implementation of a portal (WebLogic Portal 8.1).</li> </ol>	EV	Q1,2,3 2003
President, Business Developer, Network Engineer and Network/Systems/ Web Administrator	<ol style="list-style-type: none"> <li>1. Installation, configuration and administration of multi-homed Dell (and other) servers.</li> <li>2. Installation, configuration and administration of Microsoft Windows 2000 Servers, MS Exchange 2000 and Windows 2000 on multiple client PCs.</li> <li>3. Installation, configuration and administration of wired and wireless networks, including multiple firewall zones.</li> <li>4. Design, development and implementation of <a href="http://www.robustwebservices.com">www.robustwebservices.com</a> web site.</li> <li>5. Marketing to Commercial sector</li> </ol>	RPM	Q4 2002
Project Engineer / Methodology Specialist	Architect, design & prototype a MVC WebSphere-based J2EE Insurance Agent Order Capturing web system.	AET	Q1,2,3,4 2002
Sr. IT Consultant / Methodology Specialist	Architect, design & construct numerous multi-tier client server and web-based, and Data Warehouse applications/ETL via Microsoft and Java development environments	HFD	Q1 2000 to Q1 2002
CEO, Business Developer, Network Manager, Project Manager, Systems Administrator, Architect	<ol style="list-style-type: none"> <li>1. Performed the roles (as owner) of business developer (marketing).</li> <li>2. Performed the roles network/systems engineer/administrator of numerous systems for various clients.</li> <li>3. Performed the roles architect, designer, developer, tester and deployer of numerous custom systems for use in various industries. Types of systems included state-of-the-art, object oriented client/server and secure Internet, Extranet and Intranet Microsoft ASP/J++ and Java based web applications.</li> </ol>	South African-based clients	Q3 1996 to Q4 1999
CTO/IT/Network Manager, Project Manager, Systems Administrator, Architect	<ol style="list-style-type: none"> <li>1. As the executive manager of IS/IT infrastructure, operations and development for a subsidiary of a large, highly respected South African-based corporation, was responsible for architecting and deploying token ring, ethernet and X.25-based networks, deployed throughout the major metropolitan areas in South Africa -- i.e. both LAN and WAN.</li> <li>2. Was also responsible, as project manager for the development of a direct mail and retail sales/inventory management system, originally developed in Clipper and run on DOS/Novell.</li> <li>3. Was responsible, has IT manager and project manager for the migration of the above-mentioned system to be UNIX-based environment, as well as the reengineering of the software from Clipper to the UNIX-based Flagship application environment.</li> <li>4. At all times, was responsible as systems/network administrator for the overall operation of all IS/IT systems as well as management of support staff.</li> <li>5. During relocation to a new corporate office, single-handedly architected, purchased and installed a 100 node Ethernet-based voice/data network on time, within budget and to specification. This included the purchase, installation and configuration of multiple network hubs, X.25-based links, as well as network integration and configuration with CICS-based mainframe applications, etc.</li> <li>6. Architected, designed and implemented the network, as well as participated in the design of a website to complement the direct mail and retail business.</li> </ol>	South African-based clients	Q1 1992 to Q3 1996
CEO, Business Developer, Architect, designer, developer, tester, deployer	Performed the roles (as owner) of business developer (marketing), architect, designer, developer, tester and deployer of many hardware and software based products for numerous clients.	South African-based clients	1984 to Q4 1991
Hardware/Software Systems Engineer, Student	<ol style="list-style-type: none"> <li>1. Studied and achieved a technical diploma (with distinction) on the aerospace related flight control systems, instrumentation and other associated electronic systems.</li> <li>2. As hardware/software systems engineer, architected, designed, prototyped and developed various process controlled systems.</li> </ol>	South African-based companies	1977 to 1983

## CAREER HISTORY – FUNCTIONAL ORDER:

Role	Activity / Description	Clients
<i>Senior Project Manager</i>	<p><b>Project Management Remediation</b></p> <ol style="list-style-type: none"> <li>1. Provided hands-on consultation to assist organizations in improving management of existing and/or new portfolios, programs and projects (IS/IT and Facilities) through the review of its current methodologies/approaches, incorporating people, processes and tools.</li> <li>2. Identified those aspects (vulnerabilities) of the current project management domain that are functioning correctly, those that require minor changes and those that are simply not currently adding any value within the domain.</li> <li>3. Formulated remediation plans to potentially remedy said vulnerabilities and have made presentation to the PMO and/or senior executives.</li> <li>4. Facilitated the adoption of the remediation plan so as to enable the organization to produce required/quality project deliverables on time and within budget, and in an ongoing/repeatable manner.</li> </ol>	IBC COM CSC COP KCA
<i>Senior Project Manager</i>	<p><b>Facilitated Organizational Management Restructuring</b></p> <p>Regarding People within the PM domain – i.e. that fit within the role categories of customers, sponsors, business owners, core team members, project managers, etc. – reviewed their individual approaches to the concept of projects and the management thereof, and identify potential personality issues that may negatively impact successful project outcomes. This review, in addition to those for PM processes and tools, provides input to the remediation plan - Refer <a href="#">Project Management Remediation</a> (above).</p> <p>The goal of the activity is to implement a new (or improve an existing) organizational management structure best suited to project environments.</p>	IBC COM COP AET HFD
<i>Senior Project Manager</i>	<p><b>Earned Value Management</b></p> <ol style="list-style-type: none"> <li>1. Informed/mentored organizations on the importance to successful project management of Earned Value management (and effective use of its metrics).</li> <li>2. Created and published Sharepoint Portal-based Dashboards containing Earned Value metrics (as mentioned previously/above).</li> </ol>	IBC PJM COM ABO EV ABC
<i>Senior Project Manager</i>	<p><b>Facilities Project Management</b></p> <ol style="list-style-type: none"> <li>1. Performed Facilities project management in the highly secure and complex context of management and control of the national US electrical power grid.</li> </ol> <p>Responsible for:</p> <ol style="list-style-type: none"> <li>1) Identifying console furniture requirement for the control room and training simulator environments.</li> <li>2) Developing detailed console furniture and IT equipment layout sketches including plan, side elevation and sight-line views, etc. in AutoCAD format.</li> <li>3) Involvement in the development of the control room and training simulator console furniture RFP.</li> <li>4) The rapid conversion of a large quantity of control room telephone turret numbers from hardcopy to electronic format.</li> <li>5) Providing technical input to the project team regarding computer hardware infrastructure and software architecture.</li> <li>6) Creating computer hardware equipment asset registers for the control room and training simulator environments</li> </ol>	PJM ABC
<i>Senior Project Manager</i>	<p><b>Project Integration Management (PMI Knowledge Area)</b></p> <p>Regarding the various processes and activities needed to integrate the various elements of project management, have been responsible for:</p> <ol style="list-style-type: none"> <li>1) Identifying and documenting project vision and initial scope and project management plans;</li> <li>2) Executing project management plans;</li> <li>3) Monitoring and controlling processes and people as per project management plans, from project initiation to closing.</li> <li>4) Providing consultation regarding change management systems, as well as designing and publishing (deploying) Sharepoint Portal-based workflows, for either demonstration and/or production purposes.</li> <li>5) Performing project closing activities.</li> <li>6) Facilitating weekly and biweekly project meetings, including status meetings, etc.</li> </ol>	IBC PJM COM CSC COP NWI ABO EV ABC
<i>Senior Project Manager</i>	<p><b>Project Scope Management (PMI Knowledge Area)</b></p> <p>Regarding the various processes needed to confirm that the project includes all specific work required (and no more), to complete the project successfully, have been responsible for:</p> <ol style="list-style-type: none"> <li>1) Working with the customer, sponsor and business owner to verify the scope of the project and the activities/tasks that are required to successfully provide the project deliverables based on the scope.</li> <li>2) Providing consultation on scope control best practices.</li> <li>3) Facilitating requirements workshops, etc.</li> </ol>	IBC PJM COM CSC COP NWI ABO HFD EV ABC

Role	Activity / Description	Clients
<i>Senior Project Manager</i>	<p><b>Project Time Management (PMI Knowledge Area)</b> Regarding the various processes concerning the completion of the project on time, have been responsible for:</p> <ol style="list-style-type: none"> <li>1) Creating and maintaining project schedules based on verified project scope.</li> <li>2) Estimating human resource work effort and materials required to complete activities/tasks.</li> <li>3) Providing consultation on time management best practices.</li> </ol>	IBC PJM COM CSC COP KCA ABO AET HFD EV ABC
<i>Senior Project Manager</i>	<p><b>Project Cost Management (PMI Knowledge Area)</b> Regarding the various processes involved in planning, estimating, budgeting, and controlling costs, have been responsible for:</p> <ol style="list-style-type: none"> <li>1) Creating and maintaining project schedules based on verified project scope. The typical tool I use is Microsoft Project Professional/Server/PWA 2003/2007.</li> <li>2) Estimating cost of human resource work effort and materials for all activities/tasks.</li> <li>3) Providing consultation on cost and budget management best practices.</li> </ol> <p>Furthermore, I inform/mentor organizations regarding the processes/procedures needed to satisfy the requirement for monitoring and controlling project capital and expense costs, managerial and risk reserves, as well as ensuring that projects cost allocation and the reporting thereof conform to the organization Accounts Department's best practices – to the greatest extent possible.</p>	IBC PJM COM COP ABO HFD EV ABC
<i>Senior Project Manager</i>	<p><b>Project Quality Management (PMI Knowledge Area)</b> Regarding the various processes involved in assuring that the projects satisfy their objectives, have been responsible for:</p> <ol style="list-style-type: none"> <li>1) Creating and maintaining Quality Assurance plans for the purpose of confirming that the project deliverables are congruent with its vision and scope.</li> <li>2) Performing Quality Assurance and Control.</li> </ol>	IBC PJM COM CSC COP NWI KCA ABO AET HFD EV ABC
<i>Senior Project Manager</i>	<p><b>Project Human Resource Management (PMI Knowledge Area)</b> Regarding the various processes that organize and manage the project team, have been responsible for:</p> <ol style="list-style-type: none"> <li>1) Documenting and maintaining HR management plans, including how HR time management (actual work) is captured. The tools I use include Microsoft Project PWA 2003/2007 and SAP.</li> <li>2) Identifying team members based on skills and experience required to successfully complete project tasks, including on-shore and off-shore resources.</li> </ol> <p>Furthermore, I inform/mentor organizations regarding the processes/procedures needed to enable resources to enter their actual work directly into Microsoft Project Web Access (PWA), so as to provide real-time resource time (and cost) management.</p>	IBC PJM COM CSC COP NWI HFD
<i>Senior Project Manager</i>	<p><b>Project Communication Management (PMI Knowledge Area)</b> In regard to enhancing the planning, distribution and reporting of project information, have been responsible for:</p> <ol style="list-style-type: none"> <li>1) Documenting communication management plans.</li> <li>2) Creating, managing and distributing project status reports.</li> <li>3) Designing and publishing (deploying) Sharepoint Portal-based dashboards composed of project Key Performance Indicators (KPIs) and Earned Value metrics, etc. - for demonstration and/or production purposes.</li> <li>4) Developed SQL-based data queries to auto-extract project data from Project Server 2003/2007 for use MS Excel-based reports displayed on the Sharepoint Portal-based dashboards, etc.</li> </ol> <p>Extensive experience as super user, designer and administrator of Sharepoint Portal (2003/2007) and Project Server (2003/2007) - in addition to many other tools, as referred to in this document.</p>	IBC PJM COM COP EV ABC
<i>Senior Project Manager</i>	<p><b>Project Risk Management (PMI Knowledge Area)</b> Have been responsible for:</p> <ol style="list-style-type: none"> <li>1) Documenting risk management plans.</li> <li>2) Mentoring organizations regarding the accurate/succinct identification, quantification and qualification of project risks and the management thereof.</li> </ol>	IBC PJM COM CSC COP NWI ABO HFD EV ABC

Role	Activity / Description	Clients
<i>Senior Project Manager</i>	<p><b>Project Procurement Management (PMI Knowledge Area)</b> Regarding purchases, acquisitions and contracts, have been responsible for:</p> <ol style="list-style-type: none"> <li>1) Documenting and distributing requests for proposal (RFPs).</li> <li>2) Reviewing potential supplier responses and distributing to project team and stakeholders for acceptance/rejection.</li> <li>3) Maintaining open communication lines between HR contract suppliers and the HR department regarding contract start, closure and how the contact costs are charged to the project.</li> <li>4) Managing 3<sup>rd</sup> party HR and service provider vendors.</li> </ol>	PJM COM AET HFD EV ABC
<i>Mentor</i>	<p><b>Mentoring</b> Mentoring junior project managers on project management and SDLC best practices.</p>	IBC PJM COM ABO AET HFD
<i>Methodology Specialist</i>	<p><b>PLC methodology</b> Provided hands-on consultation in regard to people, processes and tools, etc. which constitute <i>Project Life Cycle</i> best practices as per the PMI PMBok</p>	IBC PJM COM CSC COP ABO
<i>Methodology Specialist</i>	<p><b>SDLC methodology</b> For IS/IT projects, have provided hands-on consultation in regard to people, processes and tools, etc. which constitute <i>Software Development Life Cycle</i> best practices as per the Unified Process (including RUP), and Agile lifecycles (SCRUM, etc.). In addition, I have provided consultation to migrate existing Waterfall to Agile/Iterative lifecycles.</p> <p>In addition, have:</p> <ol style="list-style-type: none"> <li>1) Aligned project plans to the Accenture Delivery Method (ADM) – SDLC Methodology within PMI (Project Management Institute) Process Groups.</li> <li>2) Authored standards-based Project Plan templates for a high degree of repeatability, specific to Business Intelligence environments.</li> </ol>	IBC PJM COM CSC COP KCA ABO AET HFD EV
<i>Methodology Specialist</i>	<p><b>Project Mapping</b> Provided consultation to organizations and mentored their project managers, etc. regarding the advantages of creating project mind-maps. Two of my preferred tools are provided by <a href="http://TheBrain.com">TheBrain.com</a>, i.e. PersonalBrain and BrainEKP (Enterprise Knowledge Platform).</p>	IBC COM CSC COP KCA EV ABC
<i>Business Analyst &amp; Process Specialist</i>	<p><b>Business Process Re-engineering</b> Performed Business Process Analysis and Re-engineering.</p>	HC
<i>Consulting Architect</i>	<p><b>Service Oriented Architecture-based Systems</b> As Consulting Architect, was responsible for:</p> <ol style="list-style-type: none"> <li>1) Technical Architect on a multi-tiered, J2EE-based web application (within a STRUTS framework) to consume ERP services within an SOA (service-oriented architecture).</li> <li>2) Documenting Software Architecture document and Use Case Specification document.</li> <li>3) Authoring numerous use case specifications.</li> <li>4) Identifying architecturally significant use cases.</li> <li>5) Authoring use case models.</li> </ol>	KCA ABO AET EV ABC
<i>Consulting Architect</i>	<p><b>Service Oriented Architecture Governance</b> Responsible for:</p> <ol style="list-style-type: none"> <li>1) Creation of an Enterprise SOA Governance Framework.</li> <li>2) Analysis (including Business Analysis) of the various existing IT/IS units and their relationships with various business units, as well as the maturity of existing business services, if any.</li> <li>3) Authoring a presentation on Enterprise SOA and the governance thereof.</li> <li>4) Identifying and documenting Enterprise SOA Governance Standards, policies and processes.</li> <li>5) Facilitating the inauguration of an Enterprise SOA Governance Committee/Body.</li> <li>6) Evaluating potential SOA Governance/Management software tools.</li> <li>7) Educating management on the importance of SOA Governance.</li> <li>8) Providing key features SOA Governance tools need to provide.</li> </ol>	PJM COP

Role	Activity / Description	Clients
<i>Consulting Architect</i>	<b>Business Intelligence</b> Responsible for: <ol style="list-style-type: none"> <li>1) Analysis, architecture and design of Java-based ETL processes accessing numerous data sources, i.e. mainframe feeds, relational databases and flat files, etc.</li> <li>2) Analysis, architecture and specification of an enterprise-wide Managed Metadata Environment (MME). The MME was required to integrate to a wide range of metadata sources / meta models, including IBM's IAA.</li> <li>3) The evaluation of various potential MME tools.</li> <li>4) Authoring and hosting the following presentations to all key warehouse project stakeholders regarding the Rational Data Modeler and Oracle Data Warehouse Builder (OWB) products.</li> </ol>	HFD NWI

## TOOLS / TECHNOLOGY – HANDS-ON:

Tools and Technologies used during the supply of services.

Type	Names
<i>Back Office</i>	BEA WebLogic (including WLI), IBM WebSphere, JBoss, JRun, Microsoft Internet Information Server (IIS), MS Certificate Server, IBM HTTP Server, Apache HTTP Server, BEA WebLogic Portal 8.1, WebSphere Portal 5.02, Identitech FYI Enterprise, MS Exchange Server, WebSphere MQ, MS MSMQ, Oracle BPEL Process Manager, WebSphere BI, MS Biztalk 2004, Macromedia ColdFusion, MS Project Server 2003/2007, MS Sharepoint Portal 2003/2007, Citrix, Microsoft Dynamics GP.
<i>Database Systems</i>	Oracle, Microsoft SQL Server (2000/2005/2008), IBM DB2, Sybase, MySQL, IBM / Informix Cloudscape, Microsoft Access.
<i>Front Office</i>	MS Word/Excel/ PowerPoint/Outlook, MS FrontPage, MS Project Professional and PWA (2003 & 2007), MS Visio, MS Exchange, Symantec PCAnywhere, Lotus Notes, Dragon NaturallySpeaking, WebEx, DecisionEdge, PersonalBrain, OmniPage, AutoCAD 2008.
<i>Document, Requirements, Change &amp; Version Management</i>	Rational RequisitePro, Borland CaliberRM, IBM Rational ClearCase & ClearQuest, Merant PVCS Dimensions, Microsoft SourceSafe, CVS, Subversion, Documentum, PowerDOCS, eRoom.
<i>Modeling</i>	Rational Rose, Rational XDE, TogetherSoft, Microsoft Visio, Poseidon, Enterprise Architect 7.1
<i>Development Languages, Methodologies &amp; Frameworks</i>	SOA, Service Orchestration, OOAD, SOAP, WSDL, UDDI, BPEL / BPEL4WS, UML, JAVA, J2EE (EJB, JSP, Servlets, etc.), JMS, JSF, STRUTS, Hibernate, Spring Framework, .NET, J++, C#, VB, HTML, XML, SQL, JavaScript, VB Script. Visual Studio, SharePoint Designer 2007.
<i>Development Environments</i>	Eclipse, IBM/Rational Architected Rapid Application Developer, IBM WebSphere Application Developer, IBM VisualAge for Java, Microsoft Visual Studio - Visual Basic, J++, Visual InterDev, BEA WebLogic Workshop, Microsoft Visual Studio .NET - Visual Basic .NET, C#, J#, Borland C#Builder, Borland JBuilder, Oracle JDeveloper, Oracle Warehouse Builder, VisualCafe, Crystal Reports, XMLSPY, Microsoft FrontPage, Macromedia Dreamweaver.
<i>OS</i>	DOS, Novell, UnixWare, Sun Solaris, Linux (Red Hat), Windows Servers (NT3.51, NT4.x, 2000, 2003, 2008), Windows 2000/XP/Vista clients.
<i>Networks/Protocols</i>	Token-ring, Ethernet, X.25, TCP/IP, LDAP, VPN, SSL.
<i>Hardware Servers</i>	Dell Servers, Sun Sparc, Mecer Servers, etc.

This resume is available online at [http://www.robustpm.com/about/gml/gml\\_resume.pdf](http://www.robustpm.com/about/gml/gml_resume.pdf).

- END -